Technology Across the Curriculum Committee Agenda

01/12/2024
11:10am-12:00pm
WebEx

Members: Justin Barnaby, Katheryn Chiapelli, Robyn Corey, Co-Chair Bruce Farris, Co-Chair Bill Garlick, Andy George, Kellee Goff, John Hendzel, Jennifer Hilker, Dan Holt, Susan Jepsen, Megan Lin, Jim Luke, Robin McGuire, Chris Richards, Dennis Pipper, Kathy Robinson, Paul Schwartz, Marc Smyth, Joann Silsby, John Szilagyi, Mark Tesone

Agenda Review/New Agenda Items

Multifactor Authentication (MFA) Pilot Updates **Notes:** RFP process completed, Cisco Duo selected. Systems have been configured and a pilot has been in flight for the past couple weeks of approximately 100 people. Members from TAC, ITS and business areas has been involved. Pilot has gone well. Minimal reports of issues and questions to the helpdesk so far. FAQ has been developed. Enrollment documentation has been developed. Considering start of enrollment for all campus in February with a two week window before enforcement. Looking at enrolling ELT as soon as pilot concludes. Enrollment period will have working sessions to assist individuals with the process. Enrollment February 5-19th Currently focused on processes and edge cases to make sure we can accommodate use cases of our campus community. Communications are being developed for the rollout. Feedback: Pilot participants will continue on, no need for them to do additional effort in the campus wide rollout. Some people are going to go off the instructions and Robin M. has offered to review processes for communicating to campus to assist with this. Feedback on duo token providing additional information for user experience. Everything has been going well but there are a few nuances to be aware of. Question about multiple authentications, will add some information in the FAQ. Make sure directors and lead support in academic areas are pushed out to first. Perhaps a layered approach go in waves for who is enrolled first.	Paul Schwartz

<u>Other</u>	All
Task Log Review	
Technology Usability and Training	
Next Meeting and Call for Agenda Items	
Next Meeting: February 9, 2024 11:10 am – 12:00 pm	